

IT as Service

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Modern enterprises respond to and capitalize on change for business advantages. Advances in information technology have accelerated the trend for organizations to focus on core capabilities and to rely on service providers for functions that can be more economically shared with other organizations. This trend is now changing the way the information technology (IT) function *itself* is provisioned, further creating new opportunities in the service economy.

In this talk, we will discuss the trend in the changing economics of IT, or how the vision of “IT as service” has finally reached an inflection point. We will select a few research projects within HP Labs that illustrate some of the innovations that are motivated by, and further fueling, this trend.